

April 25, 2023

Dear Residents, Family Members, and Friends,

We want to provide you with an update on the situation at Riverview Estates regarding COVID-19. The safety and wellbeing of our residents is our top priority. We continue to do all we can to limit the spread of COVID-19 within Riverview Estates.

Currently, we have,

- *No residents or staff with confirmed COVID-19. When a resident tests positive, we notify residents and their representative(s) of their condition and implement protocols for their care and treatment. We also follow guidance from the CDC and CMS, including return to work guidance, for staff who test positive.*
- *It has been over 90 days since a new resident or staff member has tested positive.*

Riverview Estates is staying in very close communication with local and state health officials to ensure we are taking all the appropriate steps under current circumstances. We are also following guidance from the CDC and CMS to reduce the spread and impact of COVID-19, such as:

- *Staff and resident vaccinations and boosters*
- *Enhanced infection control precautions*
- *Testing staff and residents for COVID-19 based on current protocols.*

Due to government privacy requirements, we cannot divulge specific information about the individuals who have confirmed or suspected COVID-19, unless they are your family member and you have the necessary permissions to receive such information.

We know you are concerned about your loved one, and we will contact you directly if your loved one is suspected or diagnosed with COVID-19.

We also understand that connecting with family members is incredibly important to our residents and we continue to encourage visitations to occur for all residents. We do continue to encourage family members to remain up to date with all recommended COVID-19 vaccine doses, follow recommendations for source control and physical distancing, and consider limiting visitations if your loved one is COVID -19 positive. We also will request that all visitors follow CDC quarantine guidelines if they have a positive viral test for symptoms of COVID-19, or close contact with someone with COVID-19 infection. If you choose not to visit or are unable, family members can continue to connect with their loved ones through video chat, calling, texting, or on social media.

We need your help in the continued battle of COVID-19. Please visit the CDC website (www.cdc.gov/coronavirus) to learn how you can help prevent the spread in our community, since continued spread in the larger community increases the chance the virus will work its way into our building.

We strongly feel the most difficult times for everyone is behind us. We will continue to provide you with updates. Please know that we will continue to adhere to guidelines from the local and state health departments, which continue to evolve as we learn more about this virus and others.

*We know that you may have questions and we encourage you to contact our center. Please call us at **856-829-2274**, or visit our website <https://riverviewestateshc.com> for updates.*

Sincerely,

Jesse J Gonzalez, CSW, CDP, CAC
Director of Social Services